

Eastman Chemical Company P. O. Box 511 Kingsport, Tennessee 37662 Telephone:423-229-2094 www.Eastman.com

December 3, 2014

Re: Reformulation of Film ON Product

Dear Customer,

Since 2012, users of Eastman Chemical Company's Performance Film products such as LLumar™, FormulaOne™ and others, may have noticed a slight increase in the viscosity or thickness of the Film ON product recommended for the proper installation of our films. This change was the result of a product reformulation that removed a formaldehyde-releasing preservative. While the Film On product and the ingredients used in its formulation were safe when used as directed, Eastman decided to remove this preservative from its product due to changing consumer sentiment.

We appreciate your continued interest in Eastman Chemical Company's products. If you have any further questions about this, please call us at 1-800-EASTMAN.

Sincerely,

Neither Eastman nor its marketing affiliates shall be responsible for the use of this information, or of any product, method or apparatus mentioned, and you must make your own determination of its suitability and completeness of your own use, for the protection of the environment, and for the health and safety of your employees and purchasers of your products. No warranty is made of the merchantability or fitness of any product; and nothing herein waives any of the Seller's conditions of sale.